



# CREATIVE PROGRAMS AND SYSTEMS

Our highly skilled professionals implement an array of technological services. We are renowned for providing superior products, delivering personalized service, and achieving high customer satisfaction.

## MANAGED IT



### ASSESS

Learn and understand your business to implement project needs and goals



### STRATEGIZE

Develop a strategic plan of action using specific information gathered



### IMPLEMENT

Build and integrate a custom solution based on your requirements



### SUPPORT

Maintain, monitor, and refine technology needs as appropriate

## IT PACKAGES

BREAK & FIX SUPPORT	FULL MANAGED SERVICES	REMOTE MANAGED SERVICES	ANTIVIRUS & SYSTEM HEALTH MONITORING
Repairs as needed (Hourly)	Proactive Per-User Support (Subscription)	Basic Per-Device Support (Subscription)	Per-User/Per-Device Support (Subscription)
✗ 24/7 System Monitoring	✓ 24/7 System Monitoring	✓ 24/7 System Monitoring	✓ 24/7 System Monitoring
✓ Remote IT Support	✓ Remote IT Support	✓ Remote IT Support	✓ Automated Maintenance
✓ Onsite IT Support	✓ Onsite IT Support	✗ Onsite IT Support	✓ Anti-Virus Scans
✓ New PC Setup	✓ New PC Setup	✓ New PC Setup	✓ System Updates
✓ Vendor Management	✓ Vendor Management	✓ Vendor Management	✓ Basic Audits
✓ IT Documentation	✓ IT Documentation	✓ IT Documentation	✗ New PC Setup
✓ System Updates	✓ System Updates	✓ System Updates	✗ Vendor Management
✗ Customer Portal	✓ Customer Portal	✓ Customer Portal	✗ IT Documentation
✗ Basic Audits	✓ Basic Audits	✓ Basic Audits	✗ Customer Portal
✗ System Reports	✓ System Reports	✓ System Reports	✗ System Reports

**PROFESSIONAL PEOPLE. PROFESSIONAL RESULTS.**

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