



CREATIVE PROGRAMS AND SYSTEMS

Our highly skilled professionals implement an array of technological services. We are renowned for providing superior products, delivering personalized service, and achieving high customer satisfaction.

MANAGED IT



ASSESS

Learn and understand your business to implement project needs and goals



STRATEGIZE

Develop a strategic plan of action using specific information gathered



IMPLEMENT

Build and integrate a custom solution based on your requirements



SUPPORT

Maintain, monitor, and refine technology needs as appropriate

IT PACKAGES

BREAK & FIX SUPPORT	USER MANAGED SERVICES	DEVICE MANAGED SERVICES	
Repairs As Needed (Hourly)	Proactive Per-User Support (Subscription)	Basic Per-Device Support (Subscription)	
24/7 System Monitoring ✗	24/7 System Monitoring ✓	Server Managed Services	
Remote IT Support ✓	Remote IT Support ✓	24/7 Server Monitoring ✓	
Onsite IT Support ✓	Onsite IT Support ✓	Automated Maintenance ✓	
New PC Setup ✓	New PC Setup ✓	Anti-Virus Scans ✓	
Vendor Management ✓	Vendor Management ✓	System Updates ✓	
IT Documentation ✓	IT Documentation ✓	Workstation Managed Services	
System Updates ✓	System Updates ✓	24/7 Server Monitoring ✓	
Customer Portal ✗	Customer Portal ✓	Automated Maintenance ✓	
Basic Audits ✗	Basic Audits ✓	Anti-Virus Scans ✓	
System Reports ✗	System Reports ✓	System Updates ✓	

PROFESSIONAL PEOPLE. PROFESSIONAL RESULTS.

5865 Whitmore Lk. Rd. Ste. 2 Brighton, MI 48116 • 810-224-5252 • cpsmi.com • info@cpsmi.com